

INTERNAL / EXTERNAL CALL

The Institute

The **Research Institute Foundation of the Hospital de la Santa Creu i Sant Pau** (IR Sant Pau) is a scientific foundation whose mission is to improve the health and quality of life of the population through the production and dissemination of scientific knowledge, the training of researchers at an international level, and the promotion of innovation and health by incorporating medical advances into clinical practice and healthcare policies. Created in 1992, it has been an excellence research center affiliated with the Autonomous University of Barcelona (UAB) since 2009 and has been a CERCA (Catalonia Research Centers) center since 2011.

For the Foundation, it is a priority to ensure that the most suitable candidate is hired to fill a job through an open, transparent and merit-based selection process (OTM-R). Following these guidelines, staff mobility, knowledge exchange and, ultimately, the increase in the quality of teaching and research will be enhanced. Faithful to our commitment to the European Union's human resources strategy, our institution's personnel selection and recruitment procedures are governed by a set of basic principles that guarantee equal access to employability for all. Therefore, the constitutional principles of equality, merit and ability are followed, respecting in all cases the national and international regulations in force in this area, specifically the European Charter for Researchers and the Code of Conduct for the Recruitment of Researchers (C&C). The principles of C&C are applicable to the recruitment of any personnel of the institution, regardless of their professional category. For this reason, our Foundation has obtained the recognition of "Excellence in R+D in Research" granted to the IIB Sant Pau, since 2015.



The **Santa Creu i Sant Pau Hospital Research Institute Foundation** needs to incorporate at the Information Systems Unit:

A2B Senior Administrative Officer (Systems and Helpdesk)

About the Unit / Group:

The Information Systems Unit is responsible for ensuring that the organisation's IT systems are reliable, secure and efficient for all users.

Technology infrastructure management: The Information Systems Unit manages the organisation's entire technology infrastructure, including servers, networks, computer equipment, mobile devices and operating systems.

Technical support: The Unit provides technical support to internal users, helping them resolve technical issues and difficulties related to the use of information technologies. This may range from basic troubleshooting to advanced assistance with specific applications or systems.

Information security: The Unit is responsible for ensuring the security and protection of the organisation's data and sensitive information. This involves establishing and implementing security policies, conducting audits, managing access control, performing regular backups and responding to security threats or incidents.

Systems development and implementation: The Unit collaborates with other areas of the organisation to understand information systems needs and requirements. Based on this, it develops, implements and maintains the IT systems, applications and technological solutions needed for different departments and processes.

Technology project management: The Information Systems Unit plays a key role in managing the organisation's technology projects. This includes planning, coordinating and overseeing the implementation of new technologies, system upgrades, data migrations and other projects related to the technology infrastructure.

In summary, the Information Systems Unit ensures the proper functioning of all the organisation's IT and technology systems and provides technical support and solutions to internal users.

Essential requirements

- Minimum qualification required Higher Level Professional Studies (Higher Level Training Cycle / FPII) or equivalent
- At least 4 years of proven experience in similar departmental projects.
- Proficiency in both official languages of Catalonia (Catalan Level C or commitment to obtain it within one year).
- Intermediate level of English.
- Intermediate proficiency in office tools (Excel, Word, PowerPoint, etc.).

Skills will be valued

- Knowledge and/or previous experience with Windows systems and Active Directory.
- Knowledge and/or previous experience with Linux systems.
- Programming and scripting skills.
- Knowledge and/or previous experience in virtualisation (VMWARE, PROXMOX).
- Knowledge and/or previous experience in Azure.
- Experience with incident management software (Helpdesk).
- Experience in asset management.
- Technical experience in IT infrastructure projects.
- Knowledge and/or experience in network management.
- Organisation and time management.
- Proactive attitude.
- Certifications.
- Problem solving, situation analysis, identification of root causes and finding solutions (levels 1 and 2).

Functions

- User and technical support (Levels 1 and 2).
- Support in different Systems projects (Microsoft 365 migration, network infrastructure, etc.).
- Support for the operation and maintenance of systems and services.
- Installation and configuration of corporate software.
- Other support tasks for the department.

Offered

- Permanent contract.
- Annual working schedule of 1,627.50 hours (37.5 hours/week).
- Salary in accordance with the applicable agreement.
- Research Group: Information Systems Unit.

Documentation and deadline for submission

Interested parties should preferably deliver the documentation (1) in PDF, by e-mail to the Management of the Santa Creu i Sant Pau Hospital Research Institute Foundation, address ir_seleccio@santpau.cat , indicating the reference **2025/197**:

(1) Application letter and updated Curriculum Vitae and Signed Data Processing Authorization**

At the request of the Santa Creu i Sant Pau Hospital Research Institute Foundation, the candidates must present the documentation accrediting the merits mentioned in the curriculum vitae.

Applications will be resolved within a maximum period of one month from the end of the deadline for submission of documentation. At the end of this period, without having been notified of an express resolution, the interested parties will be entitled to understand that their applications have been rejected.

Santa Creu i Sant Pau Hospital Research Institute Foundation may declare this call for applications closed if, according to its criteria, the candidates does not meet the conditions that the Institution considers necessary to fill the position.

The interpretation of the requirements and their enforceability to the candidates will be exclusive to the Santa Creu i Sant Pau Hospital Research Institute Foundation.

****It is essential to attach the duly signed data processing authorization (document attached at the end of the call) ****

**The deadline for submitting applications
will end on December 23th , 2025, at 3:00 p.m.**

Fundació Institut de Recerca de l'Hospital de la Santa Creu i Sant Pau, sited at C. Sant Quintí, 77-79, 08041, Barcelona, Tel: 93 291 90 50, NIF: G-60136934, as Data Controller and in compliance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) and the Organic Law 3/2018 of 5th of December, on the protection of personal data and the guarantee of digital rights, will treat your data with the sole purpose of developing this call. The legal basis for this treatment is the article 6.1 a, c and f from the GDPR, giving that we will ask for your consent, the treatment is necessary for the application of precontractual measures and its necessary to satisfy the legitimate interests pursued by the Data Controller.

The data will be kept during the necessary time to develop the call. Data will be treated solely by that areas and services that are allowed to in accordance with their assigned competences and functions. There will be no data cessions made unless there is a legal obligation to do so. You are entitled to exercise the rights of access, rectification, deletion, opposition, limitation and portability. In case you have any doubts, you can contact the data protection delegate at dpo_ir@santpau.cat. You also have the right to file a complaint to the relevant control authority.

PERMANENCE COMMITMENT: *Selected persons who will hold the summoned or vacant position, will not be able to apply for a new call until 1-year period has expired. In case of part-time job positions, this period will be of 6 months. In both cases, the period will compute from the date of publication of the resolution. The vacant summoned, and the ones that derive from it (intern movements), will be successively covered on the same proceeding among the submitted candidates to each particular call, regardless of whether this entails coverage of places in turns other than the call.*

Barcelona, 09/12/2025



Human Resources Departament

Santa Creu i Sant Pau Hospital Research Institute Foundation

AUTHORISATION FOR PROCESSING PERSONAL DATA

Dear candidate:

The Fundació Institut de Recerca del Hospital de la Santa Creu i Sant Pau, with CIF G-60136934 and registered office at C/ Sant Quintí, 77-79, (08024) Barcelona, as data controller, informs you that it will process your data for the following purposes:

- Receipt of applications.
- Analysis of applications in order to incorporate the worker into the team of the Fundació Institut de Recerca del Hospital de la Santa Creu i Sant Pau, for a current vacancy and for future selection processes that fit your profile.
- To carry out personnel selection processes, as well as to formalise the hiring of the employee, if applicable.
- Comply with the required legal obligations.

The legitimate basis for processing the data is based on the legitimate interest of processing this job offer, in accordance with the provisions of Article 6.1 b) of the General Data Protection Regulation, as your data are necessary for the performance of a contract, which the data subject is a party or for the implementation of pre-contractual measures at his or her request.

However, we inform you that your data (i) will only be processed by those departments or areas of the Institute which, according to their competencies and functions, have an interest in the selection of personnel, (ii) may be communicated to public authorities and organisations, in order to comply with a legal obligation, such as service providers and third parties necessary for the management and execution of the relations derived from the request made and (iii) that they will be kept for the periods foreseen for the prescription of legal responsibilities.

Finally, we inform you that you have the right to access your personal data, to rectify them, to request their deletion, to oppose their processing and to revoke your consent to this processing. In certain circumstances, you may request that we restrict the processing of your personal data, in which case we will only retain your personal data for the exercise or defence of claims. In addition, you have the right to make a complaint to the relevant data protection authority. If you have any questions about the processing of your data you can contact the Entity's Data Protection Officer by sending an email to dpo@santpau.cat.

Consent

I have been informed about the processing of my data and I consent to the processing:

☐ YES

☐ NO

Name & Surname:

Signature